

Medical Office Update

March 2025

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Join our email list

Join our email list in order to begin receiving bi-monthly newsletters, as well as occasional electronic communications.

Sign up now

Encourage your patients to get screened

March is Colorectal Cancer Awareness Month, which makes now the perfect time to talk with your patients about the importance of getting screened. As their trusted medical resource, you play a big role in helping them stay healthy and educated about preventive health all year long.

Start by reminding your patients that colorectal cancer screenings should start at age 45. Regular screenings are the best way to prevent colorectal cancer and ensure early detection, which makes it easier to treat.

NCQA suggests these screening options to help close gaps in colorectal cancer care:

- **FOBT/FIT** – Once every year
- **FIT DNA (Cologuard)** – Once every 3 years
- **Flexible Sigmoidoscopy** – Once every 5 years
- **CT Colonography** – Once every 5 years
- **Colonoscopy** – Once every 10 years

Learn more about the [ECDS HEDIS Measures](#) and [colorectal cancer screening info](#) from the CDC.

New credentialing process for Idaho and Alaska

Starting April 1, 2025, Moda Health will no longer accept the Universal Credentialing Application for providers in Idaho and Alaska. We've switched exclusively to the CAQH ProView system for credentialing, so you'll need to use this for all future [credentialing](#), requests.

To get the process started, simply send us the provider's first name, last name and CAQH ID to credentialing@modahealth.com. Once we receive this information, we can kick off the credentialing process through CAQH.

A few quick reminders:

- CAQH authorization: Make sure CAQH shows that Moda Health has permission to access the application.
- Current information: Double-check that the application is up-to-date and reflects the current attestation status. We cannot accept outdated or incomplete applications.

Thanks for helping us make this transition smooth! If you have any questions, feel free to reach out to us at credentialing@modahealth.com.

HEDIS chart collection is underway

The HEDIS chart collection process has officially begun! From early February to early May, Moda Health and our chart retrieval partners will begin reaching out to providers to collect charts for the upcoming HEDIS season. You may receive requests from either Cotiviti or KDJ – both are valid and part of the process

We ask that you provide the requested medical charts, as they are essential to the HEDIS project and are fully protected under HIPPA. These requests are part of the operational relationship between the health plan and the provider.

You can submit the charts through EHR remote access, onsite retrieval or by fax/mail. For ease and efficiency, we recommend using EHR remote access.

We appreciate your time and effort this HEDIS season!

Questions?

If you have any questions or need help setting up remote access, please email us at HEDIS@modahealth.com.

Earn CEUs with free coder webinars

Moda Health is offering monthly webinars on risk adjustment coding and documentation with our partner, Veradigm. These free webinars are offered monthly on Tuesdays and Thursdays at 5:30 a.m. and 9:30 a.m. Pacific Time. Coders who participate can earn one (1) CEU credit per topic through the American Academy of Professional Coders (AAPC).

Sign up for any of these upcoming webinars:

- **April 22 or 24:** Setting the Stage for Coding and Documentation for Chronic Kidney Disease
- **May 27 or 29:** Inhale the Facts of Coding and Documentation for Common Pulmonary Conditions
- **June 24 or 26:** Pulse Check: Accurate Coding and Documentation for Cardiovascular

[Register today!](#) Be sure to enter “Moda Health” in the Health Plan Partner field when completing online registration form. For questions, please email ProviderEngagement@veradigm.com.

Help shape the future of evidence-based medicine

Are you passionate about clinical trials and providing evidence-based care? Today is the perfect opportunity to get involved. Moda is looking for two dynamic clinicians to join our Pharmacy & Therapeutics (P&T) Committee.

If you're a specialist in rheumatology, dermatology, neurology or women's health, we'd love to hear from you! However, we also encourage clinicians from other fields where medication intervention plays a key role, to apply.

Ideal candidates are practicing PA, NP, MD/DO or RPh, and are located in our Oregon, Alaska, Idaho, Texas or Washington service areas. Our P&T Committee meets virtually each quarter to evaluate newly FDA-approved medications and contribute to shaping clinical guidelines.

This is your chance to have a direct impact on patient care and be a part of a forward-thinking team! Apply today and make your voice heard in evidence-based medicine.

Interested in joining our P&T Committee? Email Kate Ramsay at kate.ramsay@modahealth.com and Danielle Massie at danielle.massie@modahealth.com to learn more.

February Additional Information

Looking for additional information about this month's topics? Click the button below for our new comprehensive document. This month it will contain:

- [Reimbursement Policy Manual updates](#)
- [Medical Necessity Criteria](#)

Moda Health Medical Customer Service

For claims review, adjustment requests and/or billing policies, please call 888-217-2363 or email medical@modahealth.com.

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