

# Individual Sales Contact Sheet - Moda Health - Idaho

Contact Reason	Contact Name	Email
<b>Customer Service - Members</b>		
Eligibility, Billing, Changes for Existing Members	Membership Accounting	<a href="mailto:Indunit@modahealth.com">Indunit@modahealth.com</a>
Member Dashboard: View EOBs, Set up EFT, Find Care, Benefit Resources	Member Dashboard <a href="http://www.modahealth.com/dashboard">www.modahealth.com/dashboard</a>	<a href="mailto:Memberdashboard@modahealth.com">Memberdashboard@modahealth.com</a> 888-374-8907
Claims and Benefits for Medical Members	Medical Customer Service	<a href="mailto:Medical@modahealth.com">Medical@modahealth.com</a> 844-931-1775
Claims and Benefits for Pharmacy Members	Pharmacy Customer Service	<a href="mailto:Pharmacy@modahealth.com">Pharmacy@modahealth.com</a> 888-361-1610
<b>Agent Support</b>		
General inquiries and requests, Direct Sales	Individual Sales Support Team	<a href="mailto:Ind&amp;MedSuppSales@modahealth.com">Ind&amp;MedSuppSales@modahealth.com</a>
New Applications, SEP, and Proof of Prior Coverage Documentation	Individual Applications	<a href="mailto:Individualapp@modahealth.com">Individualapp@modahealth.com</a>
Appointments, Commissions, Book of Business Reports	Agent Desk	<a href="mailto:Agentdesk@modahealth.com">Agentdesk@modahealth.com</a> 833-949-1892
Sales, Individual Medical Plans, Broker Training and Development, Agent Escalations	Ben Anderson - Individual Sales Executive	<a href="mailto:Ben.Anderson@modahealth.com">Ben.Anderson@modahealth.com</a> 541-973-5858
Sales, Medicare Supplement, Broker Training and Development, Agent Escalations.	Jennica Hayes- Individual Sales	<a href="mailto:Jennica.hayes@modahealth.com">Jennica.hayes@modahealth.com</a> 503-265-4742

## Mailing Address for Applications, SEP, Proof of Coverage, Premium Payments

Moda Health  
PO Box 4220  
Portland, OR. 97208-4220

**Please note:** If mailing a premium payment, please include both the current ID# and Group# in the memo line of the check, money order or cashier's check for correct and expedient processing.

